

# Customer Service



Making Digital Radio **Work.**



## Technical Support provided from one of three locations.

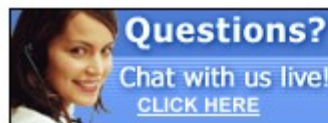
- Hackett's Cove, NS
- Quincy, IL
- Bangor, ME



## Support services:

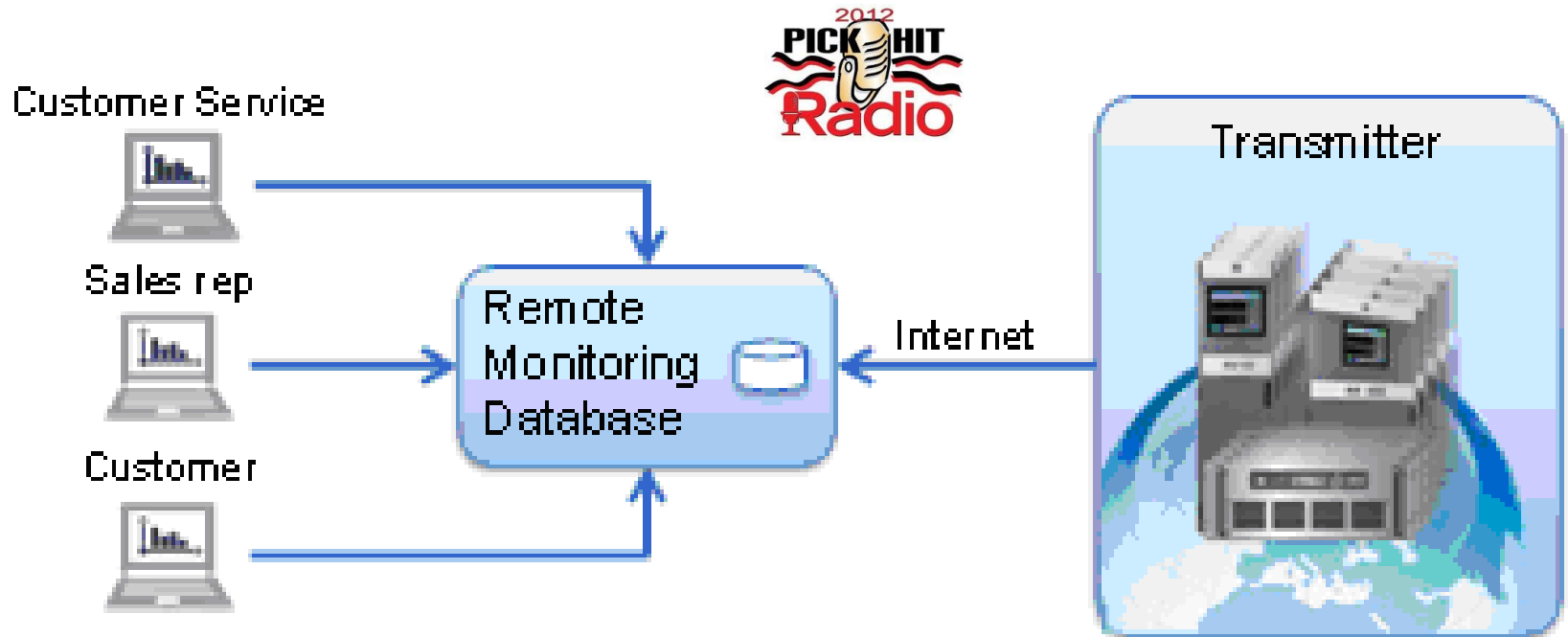
- Tech support / Clerical support / parts ordering 6:00am – 6:30pm CST.
- Plus 24/7 emergency support!
- WE SUPPORT EVERY PRODUCT EVER SOLD!

REALTIME ONLINE SUPPORT



# Nautel PhoneHome

# PROACTIVE STATUS MONITORING

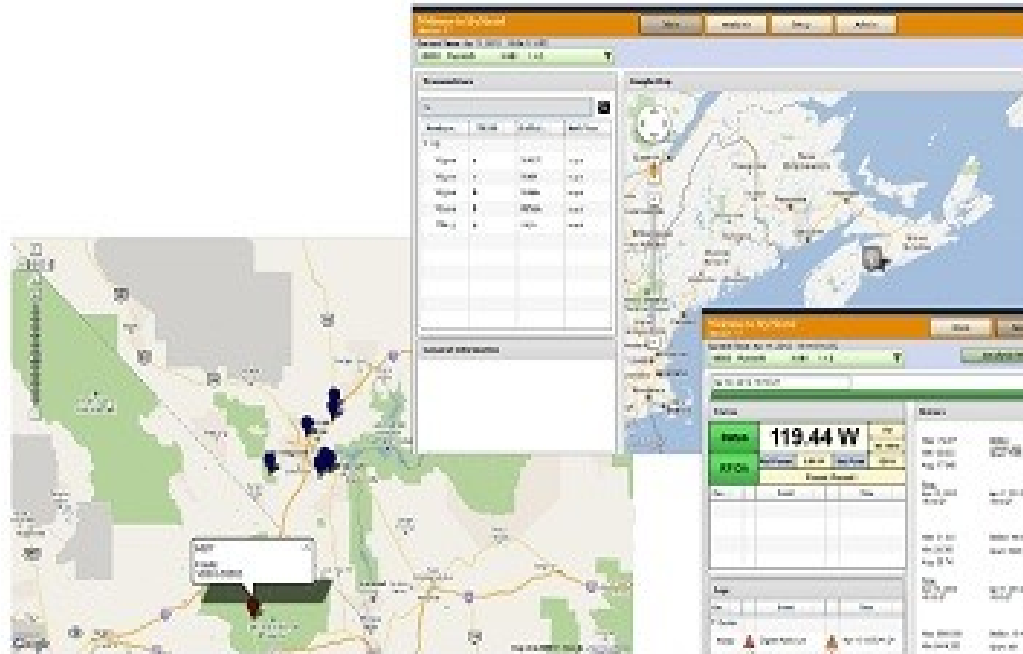


**Firewall-friendly Transmitter Data for Superior Support**



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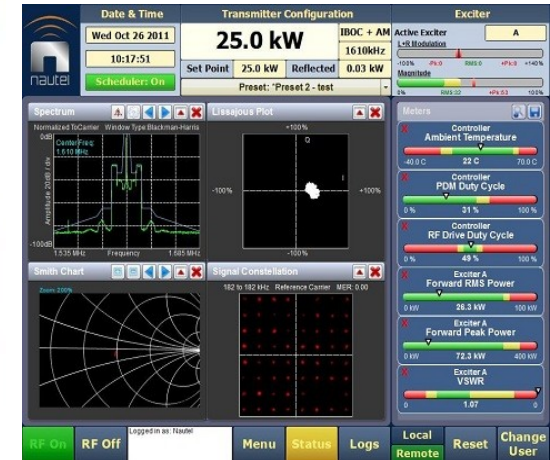
# Map View to Detailed Data



Map View



Tx and Detailed Data Views



AUI Live



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**Parts orders can be shipped  
as late as 10:30 PM CST.**



*Memphis* has earned a reputation as “America’s *Distribution Center*”. Home of the world headquarters and hub of shipping powerhouse *FedEx* and major operations of UPS, DHL and the USPS.

# eStore

Broadcast Transmitters | Radio Beacons | RF Power Amplifiers |

 **Store**

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- Manufacturer Part Number
- Description


**LIVE HELP**

Offline now.  
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All prices in US Dollars.  
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### FEATURED PRODUCTS



**VS300-DIN, 300W FM Transmitter with integral digital exciter**

Nautel's new VS Series FM transmitters are engineered to meet today's most challenging broadcast requirements with an exceptional combination of robustness and reliability in a cost effective, rack



Download Product Brochure

# Don't forget we provide vendor part numbers

**207-7120-03** Capacitor Assy - NX50

| REFDES | DESCRIPTION   | NAUTEL #    | VENDOR #           | OEM CODE |
|--------|---|-------------|--------------------|----------|
| C01    | Capacitor,Elect.,10,000uf,450Vdc                        | CT54        | 3186GN103T450MPA1  | 14655    |
| C02    | Capacitor,Elect.,10,000uf,450Vdc                        | CT54        | 3186GN103T450MPA1  | 14655    |
| C03    | Capacitor,Elect.,10,000uf,450Vdc                        | CT54        | 3186GN103T450MPA1  | 14655    |
| C04    | Capacitor,Elect.,10,000uf,450Vdc                        | CT54        | 3186GN103T450MPA1  | 14655    |
| C05    | Capacitor,Elect.,10,000uf,450Vdc                        | CT54        | 3186GN103T450MPA1  | 14655    |
| C06    | Capacitor,Elect.,10,000uf,450Vdc                        | CT54        | 3186GN103T450MPA1  | 14655    |
| K01    | Discharge Relay Assy                                    | 207-8611-01 | 207-8611-01        | 37338    |
| R01    | Resistor,Cap Discharge,27Komhs5%,13W                    | RC44        | UP10SR-27K-J       | 4TKQ5    |
| R02    | Resistor,Cap Discharge,27Komhs5%,13W                    | RC44        | UP10SR-27K-J       | 4TKQ5    |
| R03    | Resistor,Cap Discharge,27Komhs5%,13W                    | RC44        | UP10SR-27K-J       | 4TKQ5    |
| R04    | Resistor,Cap Discharge,27Komhs5%,13W                    | RC44        | UP10SR-27K-J       | 4TKQ5    |
| R05    | Resistor,Cap Discharge,27Komhs5%,13W                    | RC44        | UP10SR-27K-J       | 4TKQ5    |
| R06    | Resistor,Cap Discharge,27Komhs5%,13W                    | RC44        | UP10SR-27K-J       | 4TKQ5    |
| R07    | Resistor, Wirewound, HL, 50 ohms/350W/5% c/w mt fixture | RX53        | DQR-F 350W 50 ohms | 4TKQ5    |
| U08    | Rect/Assy, Bridge, 800V, 35A                            | UF28        | GBPC3508           | LITEON   |
| U09    | Rect/Assy, Bridge, 800V, 35A                            | UF28        | GBPC3508           | LITEON   |
| U10    | Rect/Assy, Bridge, 800V, 35A                            | UF28        | GBPC3508           | LITEON   |



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# Learn More / Stay in touch

- Nautel Waves Newsletter  
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- Webinars  
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- YouTube  
<http://www.youtube.com/user/NautelLtd>
- Nautel Store  
<http://store.nautel.com/>



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# Thank You



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