



CUSTOMER SERVICE TECHNICIAN

Based in USA (remote working, with ability to travel)

Nautel is a global leader in the design, manufacture, sales and support of high power Radio Frequency (“RF”) products for AM and FM broadcast, navigation, and industrial applications. With a long history of creating highly innovative products, Nautel continues to lead the way in providing valuable new solutions for the digital radio broadcast revolution. Thousands of customers in more than 170 countries have discovered that Nautel delivers world class RF solutions - systems that meet stringent quality standards at its ISO-registered manufacturing facilities.

A position has arisen for an **Electronic Technician** (hours of work could range from 8am to 8.30pm - 8 hours per day) to work in our world-class Customer Service department. The successful candidate can look forward to a variety of challenges including:

- Providing technical support for all Nautel Products
- Working with customers to solve their problems
- Working closely with the Engineering department on both new product introduction and existing products
- Customer training
- Travel to our customer base throughout the world

Candidates should have:

- The ability to interpret technical procedures
- Electronic technician certification or equivalent
- Demonstrated aptitude for providing exceptional customer service
- Excellent written and verbal communication skills
- Experience using electronic test equipment
- Ability to provide written reports and proposals
- Effective analytical skills to include the ability to troubleshoot
- Ability to work well with others and operate effectively in a team environment
- Ability and initiative to perform well when alone in the field
- Ability to travel extensively

Interested applicants should submit their covering letter and resume to hrnautel@nautel.com